

Pet Nation Lodge Guest Orientation & Questionnaire



Owner: _____

Address: _____

City: _____ State: _____ Zip _____

Telephone Numbers: Home _____ Work _____ Cell _____

E-Mail Address: _____ May we send you a Newsletter via email? _____ Yes _____ No

Emergency Number(s): _____

Local Emergency Contact: _____

Guest Name(s):

1. _____ Breed _____ Weight _____ Age _____ Color _____

Male Neutered Female Spayed

2. _____ Breed _____ Weight _____ Age _____ Color _____

Male Neutered Female Spayed

3. _____ Breed _____ Weight _____ Age _____ Color _____

Male Neutered Female Spayed

4. _____ Breed _____ Weight _____ Age _____ Color _____

Male Neutered Female Spayed

5. _____ Breed _____ Weight _____ Age _____ Color _____

Male Neutered Female Spayed

The Registration Desk is open for Check-In and Check-Out:

Monday-Saturday 9:00 AM - 6:00 PM

Sunday 2:00 PM - 6:00 PM

OUR FRONT DOOR STAYS LOCKED

FOR SECURITY. PLEASE USE OUR

CALL BOX FOR ASSISTANCE

*We charge for your day of arrival, but not for your day of departure
UNLESS you check out after Noon.*

Check Preferred Accommodations

All guest areas are designed with your pet's health and safety in mind. The floors in all dog Lodges and cat Villas are the same material used in hospitals to allow complete sanitation and provide a non-slip surface. The Lodge is equipped with an Ultraviolet Air Treatment System that will minimize the transfer of airborne bacteria and prevent mold spores.

Canine Guests

All accommodations are indoor luxury lodges and include color television, raised bed and turn down service with gourmet cookie.

- Lodge — \$34.00
Individual Lodge has raised bed, custom furniture and custom bedding.
- Luxury Lodge — \$51.00
Individual Lodge has raised bed, custom furniture and custom bedding,
PLUS webcam for 24-hour visitation and Cuddle Time.
- Grand Lodge — \$51.00
Larger than the Lodge, with raised bed, custom furniture and custom bedding.
- Luxury Grand Lodge — \$68.00
Custom Furniture, Custom Bedding, PLUS webcam for 24-hour visitation and Cuddle Time,

25% discount for each additional guest if in the same Lodge. Maximum 3 in Lodge.

Feline Guests

Feline accommodations are spacious multi-level luxury lofts with window views, and separate area for litter box.

- Villa — \$17.00
Large vertical space with custom bed and hand-made quilt.
- Luxury Villa — \$29.00
A larger version of the Villa.

***25% discount for each additional guest if in the same Villa.
(Maximum 2 in Villa, 4 in Luxury Villa)***

Please Note:

Before guest's date of arrival, the Lodge must receive current (within one year) vaccination records. You can have these records faxed to us by your Veterinarian at 513-697-1400. We honor Rabies requirements in the county or state in which the pet resides. Although, we only require Bordetella yearly, we strongly recommend that it be given every six months.

Required Vaccinations

Dogs

Rabies—Bordetella—Canine Combination Booster

Cats

Rabies and Feline Combination Booster

Medical Information

Veterinarian: _____ Phone: _____

Does your pet have any physical conditions that we need to be aware of, including recent injuries, surgeries, or pregnancy:

___ Yes ___ No

If yes, please describe:

Does your pet have any medical conditions such as heart disease, diabetes, history of bloat, etc:

___ Yes ___ No

If yes, please describe:

Oral Medications

Is your pet on flea/tick preventive? ___ Yes, see below ___ No

Type of treatment _____

What type of Heart Worm preventive is your pet on?

Is your pet currently taking oral medication(s) for a medical condition?

___ Yes, see below ___ No

Prescribed medication(s):

For what condition(s):

Daily dosage/instructions:

Oral medications will be given at no additional charge

Injections and Fluids

Is your pet currently taking Sub-Q Injections/Fluids? ___ Yes, see below ___ No ___

Prescribed Medication(s):

For what condition(s)?

Daily dosage/instructions:

Injections will be given at \$2.00 per injection/fluids will be given at \$10.00 per administration

Please Note:

We require that you bring all prescription medications in the container issued by your Veterinarian. Please bring adequate medication for your pet's stay. If we run out of medication we will charge \$20 for picking up additional medication from your Veterinarian.

Meal Selection

Standard Menu (Iams, Science Diet, Eukanuba)

Chef Fresh Selection — \$5.00

Chicken

Salmon

Prime Beef

Liver

Owner Provided Food

Describe _____

Water: City water Bottled water

Feeding Instructions:

Amount _____

AM

PM

Both

Other

Additional Feeding Instructions: _____

Do you want us to take the bowl away after a period of time or leave it down? _____

Should we take the bowl away at night? ____ Yes ____ No

Does your pet have any food allergies? ____ Yes ____ No If yes, please describe:

Please Note:

We will provide you with a complimentary rigid, airtight container for your pet's food if you wish to bring food from home. Please bring adequate food for the duration of your pet's visit. We will charge \$20 for picking up additional food if your pet runs out and cannot eat our diet.

Personal Items

We encourage you to bring items that you feel will make your pet feel comfortable. A good suggestion is to bring only one favorite toy or chew and a blanket that smells like home. We will be providing bed and bowls. Although every effort will be made to assure that all belongings are returned, we cannot take responsibility for lost, damaged or destroyed items. Please label personal items and do not bring anything that cannot be washed in hot water. **Absolutely no rawhide products!**

Additional Guest Services

- Playtime in our landscaped indoor courtyard - \$5.00 ____ times per day
- Cuddle Time - \$5.00
- Big Screen TV time and snuggle — \$15.00

What does your pet enjoy? _____

- Bath — in our therapeutic hydrosurge luxury bath (Price quoted at Check-In)
- Brushing - \$5.00
- Massage Therapy
- Special /Geriatric Needs - \$5.00

Describe request: _____

Other Important Information

Has guest ever boarded before? ____ Yes, see below ____ No

Did your pet have a positive or negative experience? Explain:

Has guest(s) ever exhibited any type of aggressive behavior? ____ Yes, see below ____ No

Describe: _____

When, if applicable, does your pet exhibit fear:

- Storms
- Stranger
- Loud Noises
- New Places
- Bath Time

Please explain: _____

Cancellation Policy

All reservations must be guaranteed on a credit card. If the reservation is not cancelled within 1 day (24 hours) of scheduled arrival, the equivalent of one nights boarding will be charged to the credit card. PNL reserves the right to require a "three day minimum charge" during major Holidays and Spring Break. There will be no penalty if the boarding dates are changed and the reservation is not cancelled.

Signature of Owner

Date